





# Greek School Network The Network in the service of Education

www.sch.gr



#### **Brief overview of Greek School Network**



The biggest public network in Greece. It servers the educational community that consists of more than: **1.350.000** students **160.000** teachers and administrative staff.

Interconnects: **17.259** schools, **848** administrative offices, **7.407** other units (libraries, etc), >**9.000** school LANs.

Personalized access to 143.683 teachers and administrative staff and 115.155 pupils.

**284.259** mailboxes, **47.622** blogs, **857** communities, **17.697** active sites, **5.689** digital courses at current year, >**105.000** visitors/month, **154.724** helpdesk requests at 2017.

«Closed» educational intranet – Students' safety is the main aim.

Broadband penetration: **98,9%.** More than **1.580 schools** connected through optical fiber.

Offers the means and the ways in order to formulate Greek educational Web communities





## Some Metrics of GSN (Apr. 2018)



	•	Active	users/	'mail	boxes
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Accounts of school units

Accounts of administrative units

Personal accounts of teachers

Retired teachers

Personal accounts of pupils

Total active websites

Teleconference (members)

Digital Courses (current school year)

Educational communities

Educational blogs (total)

Educational magazines

Collaborative docs (users)

284.259

**15.199** 

7.318

**112.632** (+1.169 of private schools)

23.171

115.155

17.697

14.207

5.689 courses from 1.120 schools

857

47.622

2.028

7.361





## Some Metrics of GSN (Jan. 2017)



GSN portal (<u>www.sch.gr</u>)

> 300.000 unique visitors per month

Broadband penetration in schools:

< 10 Mb/s	3.234	(24%)	ADSL 2 Mbps (mainly) or ISDN
10 Mb/s - 100 Mb/s	8.535	(64%)	ADSL 24 Mbps
100 Mb/s - 1 Gb/s	1.580	(12%)	Fiber Optic

- More than 90.000 PCs (workstations and laptops) connected at almost 9.000 school LANs (managed by GSN).
- ❖ Helpdesk requests > 150.000 per year







### **GSN's Authentication**



- All teachers and students have secured web-access through school IT infrastructures, mainly for educational purposes.
- The **certification** of users is a **particularly powerful requirement**, due to its education-oriented scope.
- All users are certified with their identity through the informational systems (registry) of the Ministry of Education.







# **GSN's User Categories**



284.259	
15.199	
10.077	
654	
3.653	
217	
<b>7</b> 5	
106	
13	
153	
251	
7.318	



B 1	264 742
Personal accounts:	261.742
<ul> <li>Personnel</li> </ul>	2.904
<ul> <li>Teachers</li> </ul>	112.632
<ul> <li>Deputies (2017-18)</li> </ul>	6.711
<ul> <li>Teachers (Private Schools)</li> </ul>	1.169
<ul> <li>Retired teachers</li> </ul>	23.171
<ul> <li>Pupils (active)</li> </ul>	115.155





## **Strategic Plan**



MoE has a strategic plan (EU and national funding), in order to modernize the education system through the use of the ICTs. Related actions include:

- Installation of modern computer laboratories [Action: edulabs.minedu.gov.gr]
- Schools interconnection to optical metropolitan area networks, enabling highspeed optical access to GSN and Internet.
- Implementation of web-based educational content.
- Conversion of traditional books to interactive electronic books.
- Upgrade the old IT school laboratories using Linux (L2TSP).
- Interactive and experimental learning environment considering the use of innovative environments [tablets, e-book readers, etc].
- Initiation of "Bring You Own Device" (BYOD) methodology to primary and secondary schools.

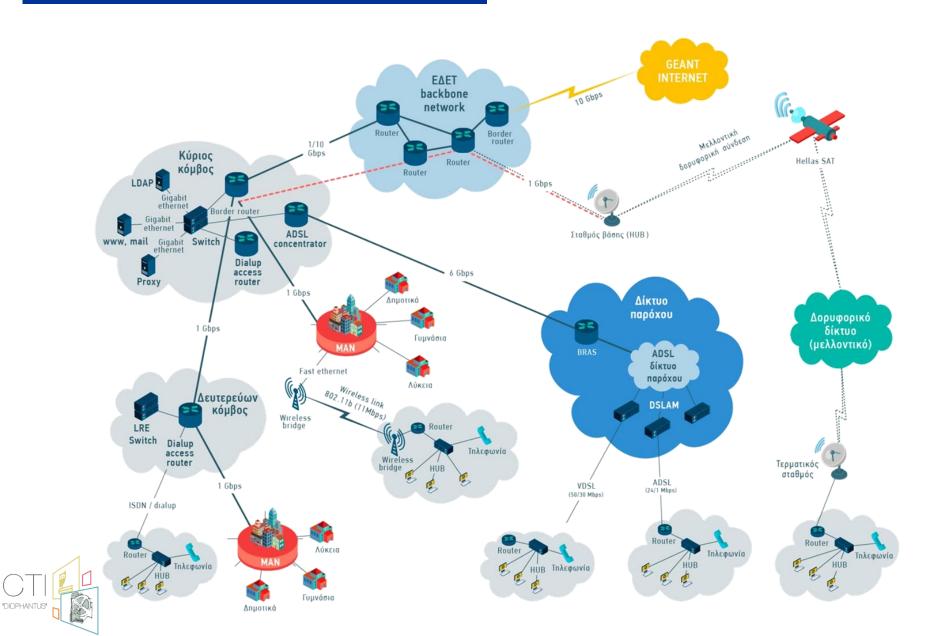






### **Network Architecture**















### **GSN's Electronic Services**



- Broadband access [ADSL 24 Mbps, VDSL 50 Mbps, Fiber Optic 1 Gbps]
- Email with collaborative capabilities and mailing lists.
- ❖ Web portals, which are provide useful educational material
- ❖ Web filters, to protect pupils from inappropriate web content
- Special portal for Internet Safety
- Web hosting and wizards to create dynamic school web pages
- Web conferences
- Blogging and social networking
- School magazines
- File sharing and cloud services
- e-Learning
- ❖ Video on Demand and Live web-castings
- Portal for Educational Open Source Software
- Digital Certificates, QoS, IPv6, DNS, LDAP, etc.









# email and emailing lists

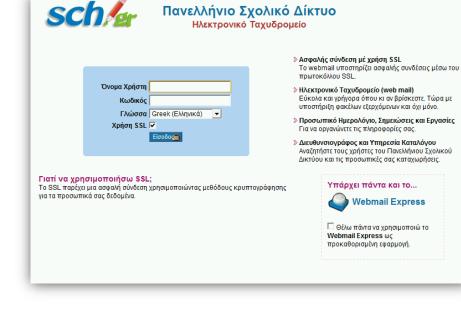


#### E-mail (webmail.sch.gr)

- Active inboxes: 284.259
- Space: 10 GB
- □ 10 days **history**
- Virus and spam protection
- SMTP authentication
- Problem reporting and support
- Monthly use > 42.000 users

#### E-mail lists (www.sch.gr/lists)

- Official communication, distribution of circulars, documents, etc.
- Lists: central, prefectural, teachers, students, etc.
- Particularly popular service
- ☐ Implementation using Mailman, ezmlm



















# Web hosting



#### Teachers and Schools websites

Total active webpages: 17.697

Dynamic websites: > 8.000

Supported technologies ASP/.NET, PHP, mySQL, IIS, MS-SQL Server

Wizards for automatic creation of web pages and completed CMS

Unlimited space – Gigabit access

Implementation using Free Open Source Software

Indexing of web pages in the thematic catalog of the GSN













### **School Portal**



#### **School Portal (www.sch.gr)**

- Entry in the electronic services
- Structured content for schools, teachers and students
- Educational catalogue: content in GSN services (eg. web pages and blogs)
- Announcements for educational events and news
- Live webcastings
- Discussion for and school magazines
- Technical support and statistics
- RSS Feeds and connections to social media (twitter, facebook, etc)
- ☐ Unique visitors 200.000 (month)
- Implementation using Joomla









## **Internet Safety Awareness Node**



#### http://internet-safety.sch.gr

It aims to help schools to implement an empowerment model of safe navigation, arming children with the skills of responsible use of the Internet.

#### **Provided services:**

- Presentation of Acceptable Use Policy (AUP) of GSN
- Guidelines to schools, teachers and parents for Internet Safety
- Update on the political content control that implements the GSN
- Daily information on issues related to the Internet Safety
- Brochures from GSN and SaferInternet.gr
- Videos and Presentations
- Monthly Newsletter
- Communication with cachemaster
- Online Community







### **Teleconference**



- Teleconference service (<a href="http://meeting.sch.gr">http://meeting.sch.gr</a>) is in operational use, since September 2014 and has hosted more than 1.793 teleconferences and has more than 14.207 schools.
- It supports audiovisual communication and allows presentation view, file and application sharing amongst participants.











# e-Learning



- **e-Learning Service** (<a href="http://e-learning.sch.gr/">http://e-learning.sch.gr/</a>) is based on the world's leading Learning Management System (LMS) **Moodle**.
- ❖ It provides a convenient interface through the internet, which promotes participative and collaborative learning.

❖ This service has been certified according to SCORM LMS-RTE STANDAR and is integrated with the open source web-conferencing system BigBlueButton.

More than 1.657 courses and more than 20.893 end-users.









### **Learning Activity Management**



- Learning Activity Management Service (<a href="http://lams.sch.gr">http://lams.sch.gr</a>) allows teachers to create lesson plans in the form of flow charts of learning activities sequences.
- Activities can potentially include a range of individual tasks, small group work and whole class activities based on content and collaboration.









# **Electronic Classroom**



- Electronic Classroom service (<a href="http://eclass.sch.gr">http://eclass.sch.gr</a>) enriches the courses that takes place daily in the classroom with modern educational ICT tools. The teacher can create online courses and fully interact with students.
- Based on the open eclass e-learning platform.
- Current school year: More than 14.602 teachers and 28.100 pupils
- Current school year: 5.689 courses formulated by 1.120 schools.
- Overall: 53.280 courses from 2006 until now.





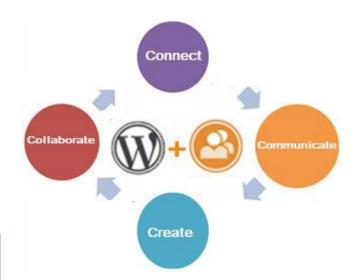


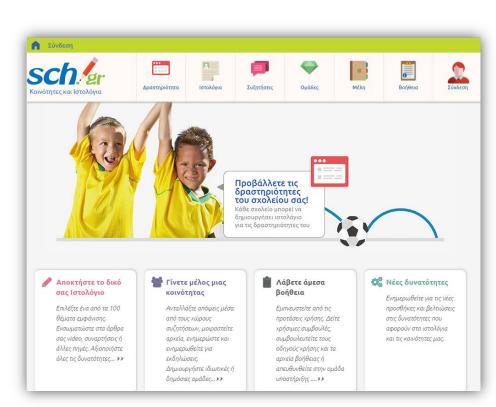


## **Educational Communities & Blogs**



- **Educational Communities and Blogs** (<a href="http://blogs.sch.gr">http://blogs.sch.gr</a>) offers users the ability to create their personal blogs, join communities and share their thoughts and experiences with their peers.
- Also supports: Content curation, microblogging, more than **100** localised themes
- More than 47.622 users and blogs, 857 groups and 22.784 posts written at last trimester.
- More than 320.000 unique visitors per month.
- Utilizes WordPress and BuddyPress









### **Electronic School Magazines**



- Electronic school magazines (<a href="http://schoolpress.sch.gr">http://schoolpress.sch.gr</a>) offers students and teachers the ability to create electronic newspapers and journals and publish their activities.
- School press is based WordPress open source platform
- More than 2.028 Electronic Magazines with more than 27.584 articles
- More than 16.000 unique visitors per month









## **Collaborative Documents and Files**



- +Grafis: <a href="http://grafis.sch.gr">http://grafis.sch.gr</a>
- Online document management and collaboration
- Functionality like Dropbox, Google Drive, Microsoft Onedrive, etc.
- Document creation, processing and storing.
- File sharing and online processing with other GSN members.
- Collaborative videos, images and calendars
- Users 7.361, Files 782.422
- Implemented with OwnCloud









### **Video services**



#### Video on demand (VoD) (vod.sch.gr)

- □ Digital file: **4.439** educational videos
- Sources: Educational Radio-Television, schools' activities, educational events and contests, conferences, etc.
- Embedding videos in websites and blogs
- 2.412.587 video views up to date
- **44.280** favorite video views
- Implementation using open source

#### Live events broadcasting

(www.sch.gr/rts) 100 events at last 3 years











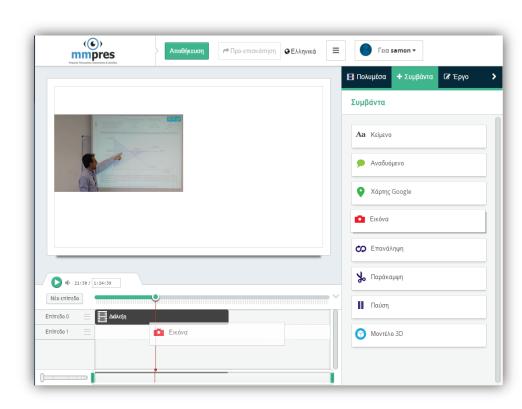


### Multimedia presentations



#### http://mmpres.sch.gr

- Easy creation of multimedia content for educational purposes.
- Features:
  - Pumping videos from many sources.
  - Add images.
  - Add widgets such as interactive maps, Popups, text formatting, links,3-D objects.
  - □ Virtual processing raw material.
  - Interface with vod-new.sch.gr









## **Library of Educational Software**



#### **Educational free open source software library (opensoft.sch.gr)**

☐ Goals	
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- Briefing of the educational community on the usability of the free open source software in the education
- Presentation of other similar actions internationally
- Provision of the means for exchanging ideas and proposals among teachers
- Evaluation of educational software from teachers

#### Content

- Software library
- News Forum Links
- Events publishing
- Newsletter RSS

#### ☐ Statistics

- ☐ Library of **450** educational open source software packages
- 1.300 registered users, >69.000 unique visitors, >550.000 visitors







### **Remote System Management**



#### http://helper.sch.gr

- The service consists of three main components:
  - Helper Viewer (manager)
  - Helper Server (server)
  - Helper Agent (user)
- Enables centralized (SaaS) or local installation server (Helper Server) service
- Easy installation with the existence of the respective installers
- ☐ Low requirements for resources
- Ease of use Helper Viewer and Agent
- Certification administrator via LDAP
- ☐ Created as open source software



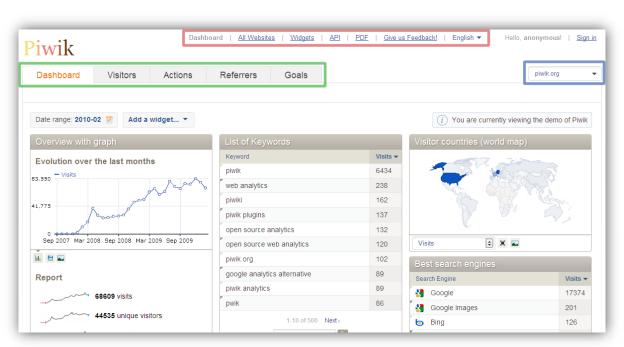


# **Web Analytics**



#### http://analytics.sch.gr

- □ Open source analytics platform
- used by individuals, companies and governments
- ☐ your data will be yours forever



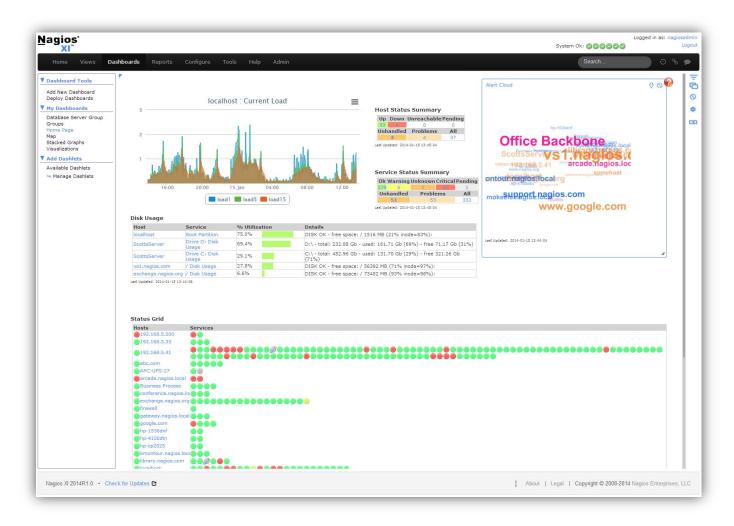






# **Service Level Agreement**











# **Conclusions**



- GSN makes use of other critical national resources, such as the GRNET, the Fiber Optic Metropolitan Networks and the (planned) Public Sector Network.
- It provides a wide range of electronic services for the Education and the Administration of Education.
- It promotes the educational innovation and IT usage in education
- The network usage has been increasing during the last years.
- The more GSN services have been implemented using Open Source Software and they help in:
  - The enhancement of collaboration between teachers.
  - The exchange and the enrichment of the educational material (internet shared and recycled).
  - The collaboration of teachers with other specialties teachers.
  - The reinforcement of students interest.
  - The cooperative and students learning.
- The GSN is supported by a active community of technicians
- It has develop powerful human networks that contribute to the viability of it's results.





### **Contact information**



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